



Investing in the Future: 2025 Sustainability Report

This is a comprehensive summary of our Environmental, Social, and Governance Performance, maintained by The Cettia Istanbul.

Our entity is committed to fulfilling the requirements of the Turkey Sustainable Tourism Program and continuously improving our sustainability management system. To this end, our system is regularly reviewed and updated based on sectoral, legal, and environmental developments.

About the Report

Report completion date: 2025 Q1



The Cettia Istanbul is committed to fulfilling the requirements of the Turkey Sustainable Tourism Program and continuously improving our sustainability management system. For this purpose, our system; It is regularly reviewed and updated according to sectoral, legal and environmental developments. Our main goal is to make sustainability an integral part of our corporate culture and all our business processes. We believe that we can only achieve this goal with the participation of our employees, guests, suppliers and all business partners.

In this direction, it is our priority to increase the awareness of our employees. In our orientation and annual training programs; We spread this philosophy by including topics such as natural life protection, resource saving, recycling, local culture and social rights.

Our sustainability efforts are coordinated by The Cettia Istanbul Management. Our performance and activities in this field are always open to the opinions and expectations of all our stakeholders.

About the property

Our facility is located at

Ortaklar Cad. No: 30 Mecidiyekoy 34384 - İstanbul, Turkey Şişli / İstanbul. General information of our hotel for our guests to feel comfort and peace;

About our hotel

Terms & Policies

Local Cultur & Art Events

Natural Heritage Areas

OUR SUSTAINABILITY TEAM

The sustainability team in our facility ensures that certain policies are implemented by all employees on the issues of quality, economy, management, environment, culture, human rights, health and safety of the sustainable management system, that targets are set and that business management processes are continuously improved by monitoring whether the goals are achieved. If the determined targets are achieved, new targets are determined, and if they are not achieved, our goals, policies and practices are reviewed. In this way, we strive to ensure continuous improvement.

Contact Full Name	Position	Sustainable Position
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OUR SUSTAINABILITY POLICY

Our Sustainable Tourism Policies

As The Cettia Istanbul, we consider protecting the environment, strengthening the bond between natural and social life, supporting local communities, and leaving a more livable world for future generations as the foundation of our business. Our sustainability approach is built upon preferring clean and renewable energy sources, increasing energy efficiency, reducing our carbon emissions, using water sparingly, and minimizing waste and excess.

In every task we undertake, we evaluate the current and future economic, social, cultural, and environmental impacts, and consider the needs of our guests, the industry, the environment, and the community we are a part of. We protect cultural and natural heritage, create employment, and contribute to the development of our region.

Sustainability Management System: We carry out all these efforts through a written Sustainability Management System that covers environmental, social, cultural, economic, quality, human rights, health-safety, risk, and crisis management issues. This system includes annual measurable targets, performance indicators, regular monitoring, internal audits, and continuous improvement processes.

Legal Compliance: We comply with all local, national, and international legislation, regulations, and standards. We maintain an up-to-date list of legal requirements, keep all our permits, licenses, certificates, and authorizations on record, and conduct a legal compliance audit at least once a year.

OUR SUSTAINABILITY POLICY

Our Sustainable Tourism Policies

Environmental Performance:

Energy: We increase the use of renewable energy, use LED lighting, sensor systems and energy-efficient devices, and aim to reduce our energy consumption by at least 2% every year.

Water: We use water-saving equipment, develop rainwater harvesting and reuse projects, monitor and report our water consumption.

Waste: We remove single-use plastics, prevent food waste, increase the recycling rate.

Harmful Substances: We minimize the use of chemicals, prefer environmentally friendly and certified products, and carry out safe storage and disposal.

Local Community and Cultural Heritage: We support the economic development of the local people and obtain at least 50% of our supplies from our defined local area (50 km). We preserve local culture, tradition and historical heritage and promote it without commercializing it. We actively support community projects.

Decent Work and Human Rights: We pay all our employees a livable wage, provide a safe and inclusive working environment, and observe equal opportunities. We reject child labor, forced labor and all forms of discrimination. We support the development of our staff through regular training programs.

Guest Participation: We inform our guests about issues such as energy and water conservation and waste reduction and encourage their active participation. We provide accurate and interesting information about the natural and cultural values of the region.

Bribery and Corruption: We have a zero-tolerance policy against bribery,

OUR QUALITY POLICY

Our Sustainable Tourism Policies

On the way to achieving our vision;

To meet the expectations of guests at the highest level and to be a first organization in the sector,

To create the founding philosophy with all our personnel, to provide continuous development, trust in the workplace and service that exceeds the expectations of our guests,

In accordance with national and international legislation and conditions; To serve by showing the necessary sensitivity with a preventive approach to food safety risks,>

To prevent these accidents by minimizing all risks that may endanger the health, life safety and occupational safety of our guests and personnel,

To make quality measurable, to ensure the continuous improvement of the system and to ensure the unity of our employees and management by setting goals,

to create environmental awareness with its personnel as a business, to leave a cleaner, healthier and safer environment to future generations are among our primary quality goals.

OUR CONTRIBUTION TO TOURISM DEVELOPMENT AND LOCAL GOVERNMENT

Our Sustainable Tourism Policies

The Cettia Istanbul adopts the principles of environmental, social and economic sustainability in order to contribute to sustainable tourism planning and management. It aims to protect natural and cultural resources, increase the welfare of local communities and ensure that they benefit fairly from tourism.

The business respects the cultural heritage and local values of the region where it is located; It supports local handicrafts, contributes to the survival of traditional events and participates in local festivals. It aims to achieve sustainable tourism goals by collaborating with local governments, non-governmental organizations, academic institutions and other stakeholders in the tourism sector.

To enhance economic development and local benefit, it prioritizes local employment, works with local suppliers, and encourages the active participation of local people in tourism activities. The business that integrates environmental awareness into its operation; uses environmentally friendly cleaning materials, prefers local and organic products, and implements waste reduction and recycling practices.

This policy is not a **The Cettia Istanbul** It is committed to strengthening its contribution to sustainable tourism and generating long-term benefits in harmony with local governments.



CULTURAL SUSTAINABILITY

Our Sustainable Tourism Policies

Cultural heritage delivery: Our business respects the intellectual property rights of its local people. Authentic elements of traditional and contemporary local culture are used in our cuisine, design and decoration.

Artifacts:

Our business does not buy, sell, trade or exhibit **historical and archaeological** artifacts.

Promotion of sustainable local gastronomy: Our business prioritizes the promotion and consumption of local products. introduces innovative and creative practices to ensure sustainability in gastronomy in all its activities.



OUR ENERGY POLICY

Our Sustainable Tourism Policies

In order to fulfill our responsibilities towards nature and laws;
We continuously improve our energy performance by following national and international standards.

We use all natural resources (water, energy, etc.) economically and aim to spread this awareness by sharing it with our employees, guests and business partners.

We prioritize energy-efficient, recyclable and environmentally friendly products in our purchasing processes.

We export our waste at the source (especially disposable and hazardous substances) and manage the wastes generated through licensed companies by separating them according to their groups.

We provide regular trainings to increase the environmental awareness of our employees.

We keep our Environmental and Energy Management System constantly updated and plan measures against possible risks and emergencies.

We regularly measure our environmental performance with the targets we have set and We work to improve

ENVIRONMENTALLY CONSCIOUS PURCHASING

Our Sustainable Tourism Policies

The main goal of procurement processes is to minimize waste and ensure sustainability. The goods acceptance and purchase practices to be applied for this purpose are as follows:

Product Preference: Reusable, returnable, recyclable, or organic products take precedence. Refillable or multi-use options are preferred instead of products such as disposable cups, forks, and amenities. If the disposable product is mandatory, the use and recycling process is carefully monitored.

Packaging and Waste Reduction: Unnecessary packaging is avoided. Plastic waste is reduced with solutions such as glass and metal products and large-sized cleaning material packaging.

Environmental Certificate and Source: Wood, environmentally certified suppliers are selected for products from paper, food and wilderness. If there is no certified product, the origin and method of production are examined. Plant or animal products obtained from endangered species are never used.

Food and Chemicals: Food purchases are made from suppliers who comply with the Ministry of Agriculture and Forestry, the Ministry of Health and the relevant legislation and have the necessary documents. MSDS (Safety Data Sheet) files of chemical products are kept and supplier companies provide the necessary training.

Local and Fair Trade: Approved and audited local suppliers within a 100 km radius are preferred when possible. Fair trade principles are observed in agriculture.

Hygiene and Safety: Social distance and personal protective equipment rules are followed when accepting goods. Products are disinfected before being offered for consumption. The first purchased washable kitchen equipment is stored in the dishwasher.

BIODIVERSITY CONSERVATION POLICY

Our Sustainable Tourism Policies

The Cettia Istanbul suggests that biodiversity at all levels of life – from genes to species, from species to ecosystems – It is indispensable for a sustainable future. For this reason, it determines and monitors the direct or indirect effects of facility activities and processes in the supply chain on ecosystems, species and natural habitats and takes the necessary steps to minimize the negative effects.

Endangered species, practices that threaten animal welfare and materials that pose a risk to forests are avoided. Projects are developed to ensure the continuity of natural resources; active participation is made in studies on the protection of biodiversity carried out by non-governmental organizations and local governments.

Making an inventory of the biodiversity of the region, protecting endemic species and supporting agricultural activities that are the livelihood of the local people are among the priority goals. In this context, the efficient use of resources and minimizing waste generation are also taken into consideration.

Regular trainings are provided to raise awareness of employees and business partners in the supply chain about the importance of biodiversity. Biodiversity is included in sustainability programs and stakeholders are expected to show the same sensitivity.

In case of possible risks or violations, rapid action is taken, corrective measures are implemented and the effectiveness of these measures is regularly monitored. All these studies are carried out with the aim of transferring a sustainable environment and healthy ecosystems to future generations.

OCCUPATIONAL HEALTH AND SAFETY

Our Sustainable Tourism Policies

In order to protect our workplace, employees, guests and suppliers, to create a safe work environment and to ensure continuity;

We comply with all legal and other obligations regarding Occupational Health and Safety.

We adopt the principle that Occupational Health and Safety and improvement activities are the common responsibility of all employees.

We set targets for participation in Risk Assessment and Risk Level Reduction activities at all levels.

By continuously improving our Occupational Health and Safety culture, Sustainable "Zero Work Accident" We aim to achieve our goal.

We share our work within the scope of occupational health and safety with all our employees and our environment in order to be a pioneer and an example.



WOMEN'S RIGHTS AND GENDER EQUALITY

Our Sustainable Tourism Policies

We attach importance to gender equality in our business.

We ensure the health, safety and well-being of all our employees, regardless of gender.

We support women's participation in the workforce in all our departments and offer equal opportunities.

Without gender discrimination « equal pay for equal work» We act with the policy.

We distribute tasks by considering the principle of equality.

We provide the necessary environment for equal benefit from career opportunities.

We create education policies, support women's participation and raise awareness.

We create a working environment and practices that maintain work-family life balance.

Support for women to be in company management We provide equal opportunities.

We do not allow women to be exposed to abuse, harassment, discrimination, suppression, coercion, slander, etc. in any way.

We are always aware of the value they add to the world and our

CHILDREN'S RIGHTS

Our Sustainable Tourism Policies

Children are entrusted to us by the future. It is our primary responsibility to recognize them as individuals, to respect their rights, to protect and protect them against all kinds of psychological, physical, commercial, etc. exploitation.

To ensure this;

We do not allow child labor in our own institutions and we expect the same sensitivity from all our business partners.

We offer environments/opportunities that contribute to the development of children within the business, where they can easily express their thoughts, wishes and feelings, and where they feel free and comfortable.

To our employees, We provide trainings on the prevention and recognition of child abuse.

We make sure that children are under adult supervision in the activities they participate in.

We organize trainings and support related projects to raise awareness about the protection of children's rights.

When we witness suspicious actions related to children, we first inform the business management, When deemed necessary, we ask for help from official institutions.



Energy Management

Sustainable Management System

Energy saving: The energy saving policy of our company includes regular measurement, monitoring and reduction of energy consumption.

The total energy used in our business is measured according to the type.

Our company determines the activities with high energy consumption, plans and implements measures for these (thermal insulation systems, preferring devices with low consumption among devices with energy consumption class, Use of LED bulbs instead of high energy consumption lighting such as incandescent, etc.). In addition, our business uses energy-saving equipment.

Our business informs and educates its employees and stakeholders about energy saving.

Type	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Elektrik - kWh	52,125.5	53,409.02	47,138.7	47,842.06	54,671.4	78,680.42	98,777.56	85,467.2	90,456.32	50,177.4	43,847	51,310
LNG & LPG & Doğalgaz - m ³	7,214	9,158	6,250	5,656	2,880	2,296	2,451	2,445	2,785	4,230	2,929	3,130

Water management and wastewater

Sustainable Management System

Water saving measures are implemented in our business. There are burners in all shower heads

The water risk situation has been determined in the area where our business is located. For this, the Water Risk Atlas prepared by the World Resources Institute is used. The link to the relevant website is located here. In the risk analysis, the water risk was evaluated separately and a water management plan was made. This plan includes targets and reporting for measuring and monitoring water use and reducing water consumption.

Due to the water use activities of our business, creatures living in waters such as seas and lakes are not harmed.

Nevertheless, the possibility of harm to these creatures has been evaluated in the risk analysis and necessary measures have been taken.

Our business complies with all legal requirements and regulations in the use of water.

Water comes from a legal and sustainable source. Our water comes from mains water.

We measure our water consumption. The total water used per guest or overnight stay is calculated and reported. Water-saving equipment is used in our business. Good practices such as changing sheets and towels according to guest request are used in our business. Our business informs and guides its employees and stakeholders about water conservation. Our business mobilizes all its means to ensure that its wastewater does not harm the environment.

The regulations determined by the local government are complied with for the disposal of wastewater. Legal requirements are complied with in this

Type	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Consumption	Previous year	Difference
Su - m ³	504	474	535	567	540	610	711	958	857	912	791	714	8,173	10,520	-2,347

Greenhouse Gas Emissions

Sustainable management system

Significant greenhouse gas emissions from all sources controlled by

The Cettia Istanbul are identified, total direct or indirect emissions are monitored. Carbon footprint per guest/night is managed.

Procedures are implemented to avoid or minimize annual emissions, and offsetting residual emissions is encouraged.

Scope / Source	CO ₂ e Footprint (t)	CO ₂ e / Room	CO ₂ e / Person
Scope 2 Electricity	361,119.34	12.89	7.55
Scope 3 Natural Gas	0.82	0.00	0.00
Scope 1 Other	38,851.42	1.39	0.81
Scope 3 Other	89,887.25	3.21	1.88
Total	489,858.82	17.48	10.24

Food waste and solid waste

Sustainable Management System

Our business has a Solid Waste Management Plan. The plan includes regular measurement and monitoring of waste production, waste reduction, reuse, recycling and waste disposal.

Solid wastes are separated according to their types such as food, recyclable, toxic/hazardous and organic, and recycling and reuse situations are taken into account while separating.

Our company regularly and with various visual and communication materials on waste management. informs and directs.

Solid wastes separated according to their types in our business are taken by authorized and licensed companies.

Solid wastes, including food wastes, are measured by type. The amount of solid waste per guest or overnight stay is calculated and reported in our business.

Our business has also identified activities and risk areas with high solid waste generation. It plans and implements corrective measures to reduce food waste and waste.

Solid waste disposal is aimed at not having a negative impact on the local population or the environment. Compliance with the



Social Responsibility

Our support for the Environment, Culture, Local

We Add Value to Society and the Future

Environmental Responsibility

With our responsibility to leave a greener world to future generations, we support the protection of our country's natural assets by donating saplings through the TEMA Foundation.

Protection of Cultural Heritage

We see our historical values as a part of our mission, and we support the survival and promotion of our cultural heritage with our contribution to the ÇEKÜL Foundation.

Support to the Local Community

Believing that equal opportunities are the basis of social well-being, we support associations that strengthen the education and development of girls in our local community.



Stronger together

Our sustainable tourism development activities

DOĞA

Protection of Natural
Heritage

Project: TEMA

Foundation Sapling
Donation

We are donating to tree
planting campaigns.

We love working together

Our sustainable tourism development activities

CULTURE

Keeping the Cultural Texture Alive

We are working shoulder to shoulder with the ÇEKÜL Foundation in order to carry our historical values to the future.

We are as strong as our local

Our sustainable tourism development activities

SOCIETY

Empowering Local Community

Project: "Taste of the Local"

We believe that sustainability cannot be separated from local development. We support local businesses.

Developing Sustainability Awareness

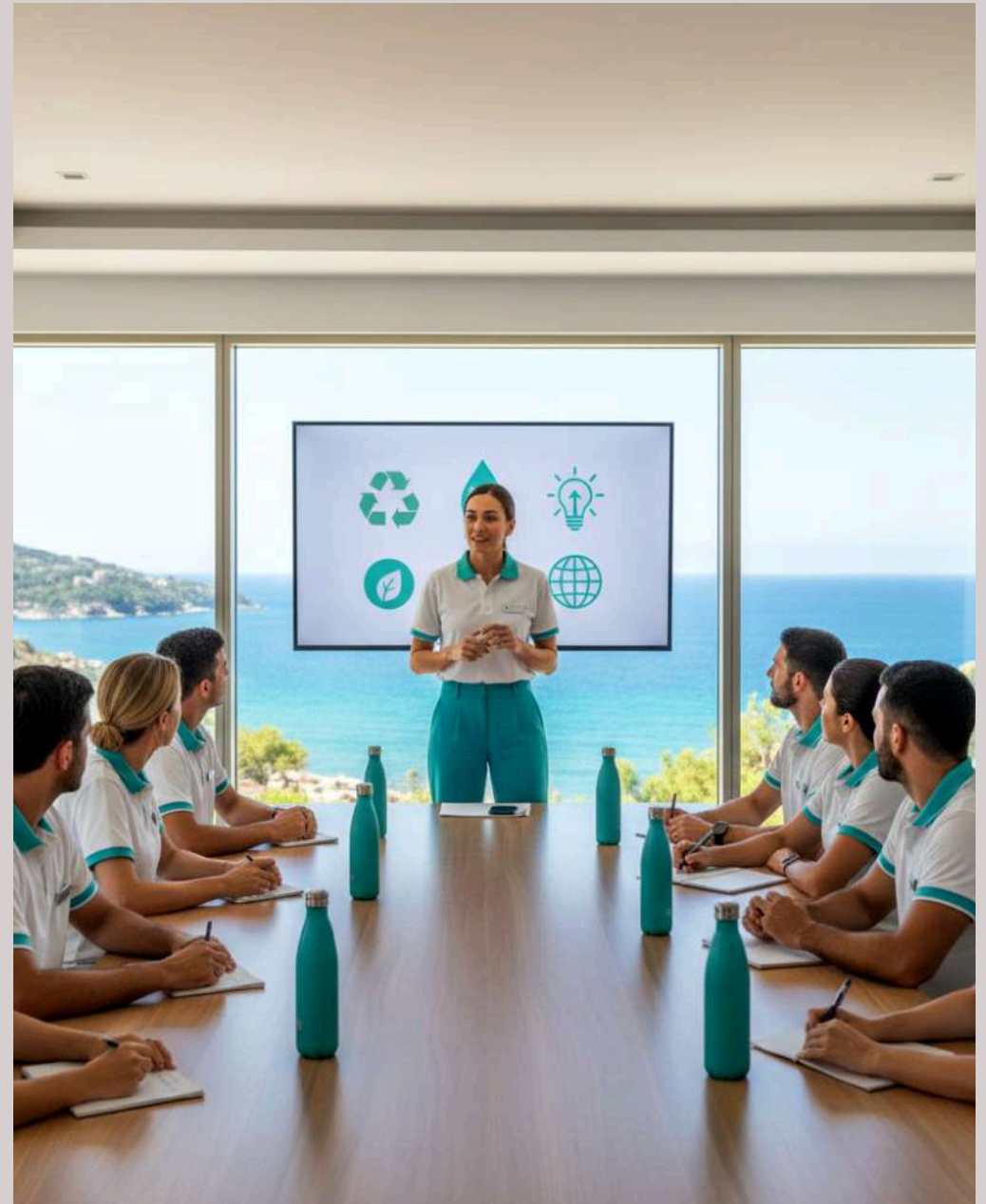
Our training activities

EDUCATION

Our Most Valuable Investment: Our Team

Comprehensive Sustainable Tourism Training for Our Staff

We believe that the way to achieve our sustainability goals is through a conscious and passionate team before technology. With this belief, we organize regular "Sustainable Tourism" trainings for our colleagues from all our departments. In these programs, we raise awareness on a wide range of topics, from water and energy conservation to waste management, from respect for local culture to how our guests can be included in this journey. Our goal is to ensure that each of our employees becomes a "Sustainability Ambassador" in their department and create an environment



Rules to be followed in protected areas...

Be aware of the consequences of your actions!

Zero Waste Principle

The basic principle in protected areas is not to leave any trace to nature. Visitors are obliged to take all the garbage they produce with them when they leave the area. Any action that may cause soil, water and air pollution should be avoided.

Full Protection to Flora

No activities that will harm the flora in the region are allowed. It is strictly forbidden to collect, remove or cut off any part of rare, endemic or endangered plant species.

Respect for Wildlife (Fauna)

Behaviors that will disturb or destroy wildlife cannot be done. It is forbidden to stalk, startle, disturb their nests or collect their eggs. Observation should be made from a distance that will not disturb the animals.

In-Domain Code of Conduct

It is essential to maintain the tranquility of natural areas. Therefore, it is forbidden to make noise and listen to loud music during the visit. Fires cannot be lit in designated areas for safety and protection of the ecosystem.

Compliance with Designated Routes

It is forbidden to go outside the routes and areas designated for visitor safety and protection of sensitive areas. In particular, entering absolute protection zones without the permission of the administration and walking around randomly is prevented.

Permissions and Legal Obligations

All kinds of activities must be carried out with permission from the General Directorate of Nature Conservation and National Parks. Legal action is taken against those who do not comply with the rules in accordance with the relevant laws.

Tips for responsible travellers

Be aware of the consequences of your actions!

Respect for Places of Worship

When visiting mosques, women are expected to cover their heads, shoulders, and legs; men are expected to wear clothing that covers their shoulders and legs. Shoes must be removed before entering the mosque, and visits should be avoided during prayer times.

Social Customs and Courtesy

Avoid excessive displays of affection, as they may be considered unsettling in public. Older individuals are always shown respect and served first. Learning local phrases like 'Merhaba' (Hello) and 'teşekkür ederim' (thank you) is appreciated.

Preservation of Historical Artifacts

The export of any antique (ancient coins, fossils, natural stones, etc.) is strictly prohibited. This rule is rigorously enforced, and its violation can lead to severe penalties. Please refrain from taking even the smallest historical piece as a souvenir.

Photography and Privacy

You can generally take photos everywhere, but it is best to ask for permission before photographing a person. Especially establishing a conversation with locals first turns the photograph into a shared memory. Photographing military and police facilities is prohibited.

Protection of Children

Never give children gifts, money, or sweets, or buy anything from them, even if you think it will help; this can foster an exploitative cycle that turns them into a tourist commodity. Instead, support local community projects.

Supporting the Local Economy

Ensure your money stays directly within the community by shopping from local artisans and markets. Remember to be kind and friendly when bargaining; it's part of the experience.

Our wildlife conservation sensitivities

Our emphasis on not disturbing wildlife!



Responsible Interaction

- We oppose actions that endanger or harm animals.
- We do not chase marine life or interfere with their breeding grounds.
- We are against all forms of wildlife hunting.



Ethical Activities

- Activities we support must prioritize wildlife welfare.
- We collaborate with wildlife conservation NGOs in our region.



Code of Conduct

- We adhere to national and international wildlife codes of conduct.
- We support global animal welfare organizations such as World Animal Protection.



Animal Welfare Priority

- Animal welfare always takes precedence over tourist experiences.
- We do not support any tourist activities that involve the use of animals.

Our preferences for interaction with animals

Our emphasis on not disturbing wildlife!



Wild Creatures (Sea and Land)

Please Do Not Feed Wild Creatures. Feeding wild creatures disrupts their natural feeding habits and makes them dependent on humans. This rule also includes not throwing food into the sea or from the beach to birds. The most you can do to them; yü goodness is related to their lives; It is to watch it remotely in their natural environment without interference.



Cats and Cats in Residential Areas; pekler

Our hotel and ç cat and köml in the phase; The welfare of the peks is monitored by local animal lovers and organizations. Lü please refrain from giving them food; in, ç ü nkü human foods ö special nutrition dü It can negatively affect the health of these friends who are zen. If you would like to help them permanently, our reception will welcome you; can inform about animal welfare associations in the country.